



Date: 05 February 2014

Ref No: 16/2014

## Service Hotline

### BDA Online Availability on 08 February 2014

Members are referred to Service Hotline 12/2014 whereby clients are reminded of the JSE production changes on Saturday, 8 February 2014, which will impact all JSE clients that connect directly to the JSE systems. At this stage the JSE envisages that the BDA online application will be available from 07h00 till 19h00 on Saturday, 8 February 2014 however members may experience intermittent disconnects during this time.

Should you experience any problems during the course of the day, please contact **Customer Support on 011 520 7900 or 083 611 9315.**

#### Markets / Service (s):

- BDA Online application only

#### Environment(s):

- Production

#### Contact:

If you have any queries about this announcement, please contact Customer Support:

011 520 7777 or email  
[Customersupport@jse.co.za](mailto:Customersupport@jse.co.za)